

How to Get VIP Care from Your Oncologist



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Donuts and Chemo????!!!!!!



Trick or Treat???!!!



Initial Step

- ▶ Find the right Oncologist for **you**.
 - Reassurance vs Facts
 - Personality vs Clinical
 - Good reputation doesn't necessarily mean the right doctor for you.
 - Confidence and communication



10 steps

- ▶ 1. What kind of patient are you?



Step 2

- ▶ Get accurately diagnosed.



Step 3

- ▶ Get three opinions on your condition and treatment options.



Step 4

- ▶ Get an opinion from your family doctor.



Step 5

- ▶ Search for a doctor that specializes in your type of cancer.



Step 6

- ▶ How to get your Oncologist to work with you.



- ▶ Be brutally honest from the start



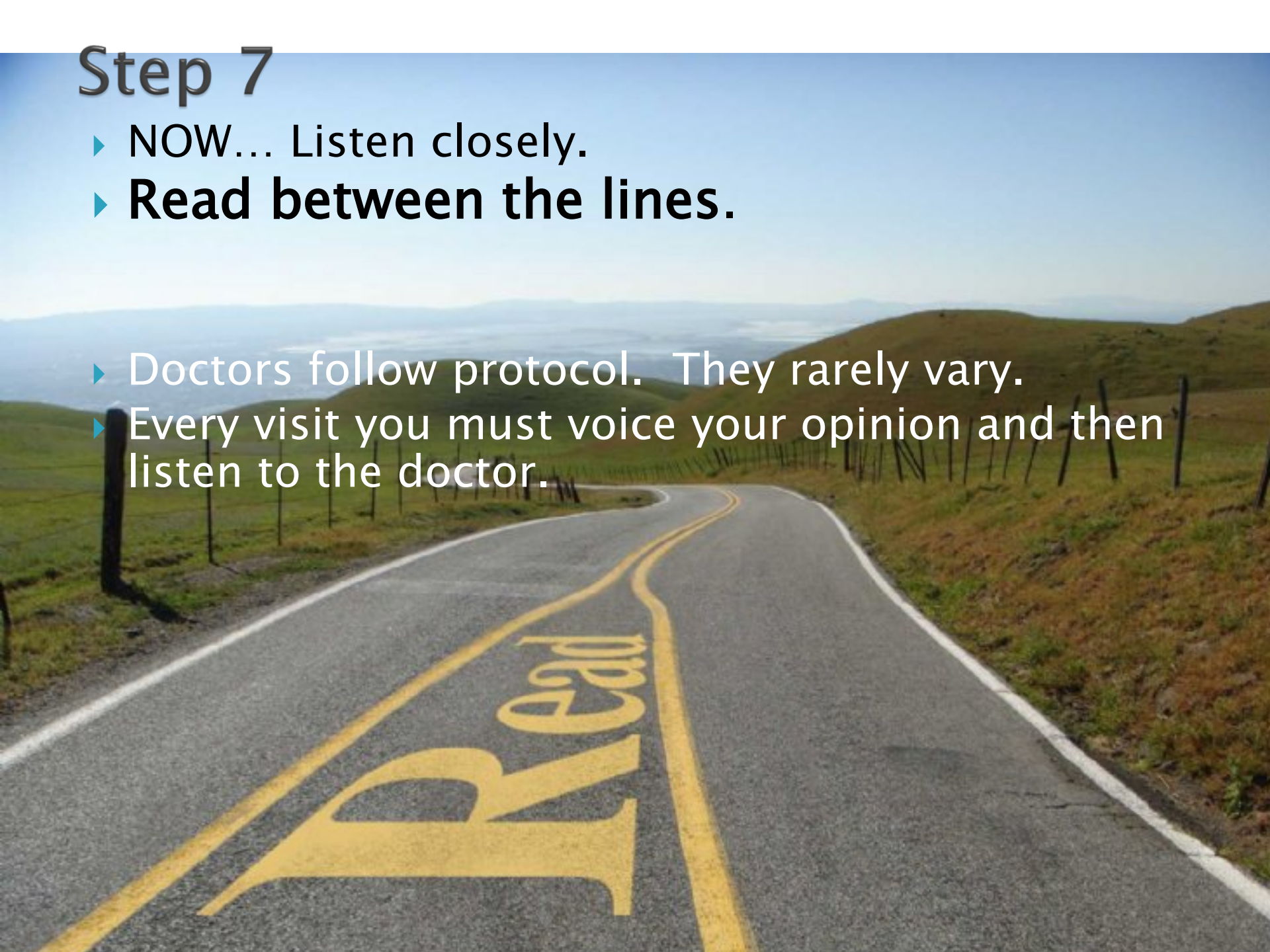
- ▶ Tell him/her your needs and wants

- ▶ NOW! Shut up and listen to what they have to say. Don't be combative.
- ▶ Don't try to communicate YOU are right. (You are right!)
- ▶ Be open to changing your mind.



Step 7

- ▶ NOW... Listen closely.
- ▶ **Read between the lines.**
- ▶ Doctors follow protocol. They rarely vary.
- ▶ Every visit you must voice your opinion and then listen to the doctor.



Step 8

- ▶ **Be your own advocate.**
- ▶ Your knowingness is important



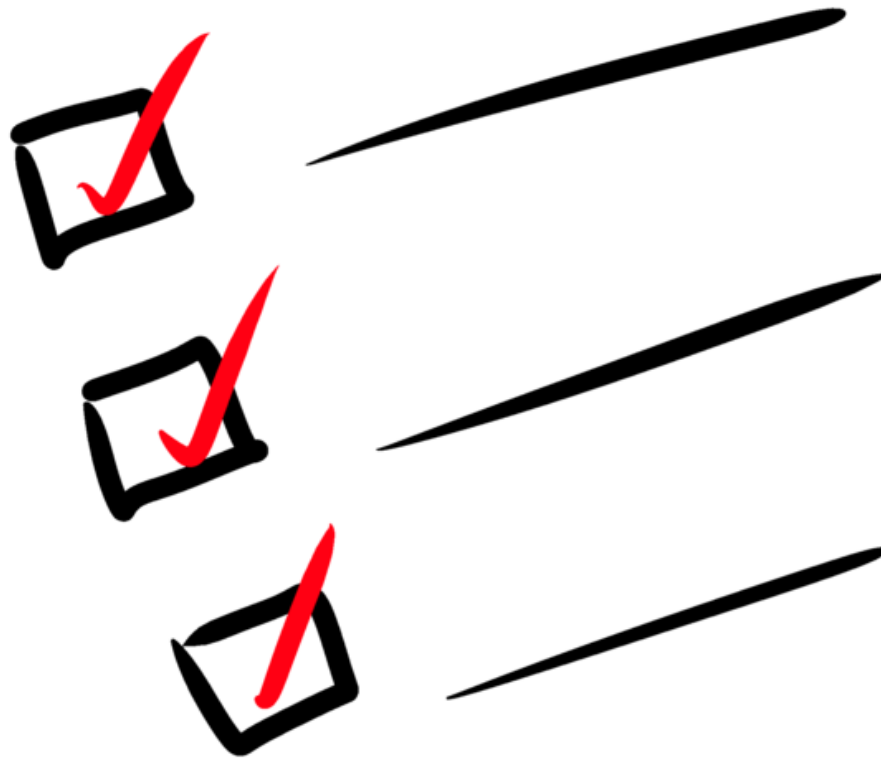
Step 9

- ▶ Know your own body.



Step 10

- ▶ Your Duties.



Your Duties

- ▶ Keep notes and report back.
 - ▶ Always treat with respect and kindness.
 - ▶ Be their favorite patient.
 - ▶ Be on time.
 - ▶ Refrain from complaining.
 - ▶ Don't be a pushover.
 - ▶ Professionalism and respect go both ways.
 - ▶ They will give you VIP service.
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